



BOMA BEST – Q&A

1. How does this version of the certification program differ from our earlier one?

- There are four possible levels of achievement. Previously there were just two types of certification. Now, the BOMA Go Green Best Practices are a minimum requirement for all levels of certification.
- A streamlined, online process will make it easier to apply and go through the program and help BOMA provide you with better service.
- The BOMA Go Green Best Practices are in a question format, rather than a checklist on the application form.
- The BOMA Go Green Best Practices are integrated into the Go Green Plus questionnaire and highlighted throughout.

2. Are these improvements enough to warrant the changes being made to a system that was working?

Yes. Enhancing the framework for environmental management that is most commonly used across the industry will help to foster greater drive to move further on the road to continual improvement. The industry has already moved forward significantly and become greener using Go Green and Go Green Plus, and BOMA BEST will continue to support other industry initiatives.

3. Will BOMA BEST cost me more?

No. The BOMA BEST application fees are similar to those of Go Green Plus. For the smallest categories of building sizes, the price is actually lower than the previous Go Green Plus member prices.

Building Size	Member Price	Non-Member Price
Under 100, 000 square feet	\$ 1,250.00	\$ 2,500.00
100,000-249,999 square feet	\$ 1,750.00	\$ 2,500.00
250,000-499,999 square feet	\$ 2,500.00	\$ 3,500.00
Over 500,000 square feet	\$ 3,000.00	\$ 3,500.00
Office Complex - 2 Buildings	\$ 4,000.00	\$ 7,000.00
Office Complex - 3 Buildings	\$ 6,000.00	\$ 7,000.00
Office Complex - 4 Buildings or more	\$ 7,000.00	\$ 7,000.00

4. What is the anticipated turnaround time on a registration/certification process?

The total time depends on how quickly the applicant fills out the online questionnaire, including entering 12 months of utility data, and answering about 150 questions. Applicants have up to 90 days to complete the questionnaire.

Once the data entered online has been locked, the verification process is typically completed within a few weeks. Your local BOMA can inform you of the results within a week.

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5. Will any of our staff need special training to involve ourselves in this new program?

No. The BOMA BEST program has built on the foundations of Go Green and Go Green Plus, and is still intended for existing staff to be able to go through the program without special training.

6. Do we have to recertify our previously certified buildings?

Buildings certified under either BOMA Go Green or Go Green Plus will be grandfathered into the corresponding level of BOMA BEST. When the current certification expires, the recertification process will put those properties into BOMA BEST.

7. Does the program recognize differences in climate, energy sources, and related costs in different parts of the country?

When evaluating energy consumption, energy use is compared directly to square footage and at the building level and does not account for regional weather differences. The local costs are considered in the program. The CO₂ emissions are calculated using the relevant coefficient for each province from Environment Canada.

8. What are the rules and protocols for using the BOMA BEST identity material?

BOMA provides all certified buildings with access to template marketing materials with the BOMA BEST brand. The customizable banners and posters allow you to put the building name, your corporate logo and additional text on large vibrant materials for your lobby. Window decals are also available.

For other needs, please contact BOMA Canada or your local BOMA for more information.

9. Will you be having and other regional training and information sessions?

Yes. Check www.bomabest.com or contact your local BOMA representative.

10. Are there supplementary materials that we can use to share with building managers and operators with more information?

The BOMA BEST User Guide has all the program information you need, including information on the BOMA Go Green Best Practices, what to expect during verification and program policies.

11. How do I get started?

Go to www.bomabest.com and follow the link to apply now.

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